(re)entry

Roadmap to (re)vitalize property and workplace operations

JLL has identified three key pillars to re-entry: (re)activate space, (re)spect health & wellness and (re)vitalize property and workplace operations.

Here are key areas to address to (re)vitalize property and workplace operations:

**Implement new communications**
- Share best practices for maintaining safe and clean workspaces and reinforce based on observed employee behaviors
- Communicate changes in protocol frequently and clearly
- Consider change management expertise to help coach employees through transition

**Analyze vendor impacts**
- Assess vendors that may have gone out of business, had impaired operations or had contracts terminated
- Consider and plan for any impacts on service delivery, delayed invoicing, etc.

**Consider engineering continuity planning**
- Review portfolio and operating objectives
- Develop scenarios to manage changing capacity requirements
- Maintain safe building operations and effective asset management

**Execute building technical readiness**
- Prepare your facilities to safely re-open
- Audit building’s technical systems and identify and address any issues
- Re-instate heating and cooling systems

**Implement safety inspections**
- Test fire and life safety and emergency electrical systems
- Verify functionality and certification of elevator/escalator transportation systems
- Increase outside air requirements to improve indoor air quality
- Align your inspection program with safety-related regulatory requirements
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**Enhance regular cleaning routines**
- Establish protocols for deep cleaning by janitorial vendors
- Ensure proper training, personal protective equipment and products are provided for all cleaning staff
- Focus on high traffic, high touch spaces, common areas, elevator buttons, kitchenettes, bathrooms, etc.
- Make janitorial services more visible

**Consider medical disposal of masks, gloves, etc.**
- Create additional depositories throughout workspaces instead of through typical trash collection

**Reconfigure energy cost control**
- Change heating and cooling zone control temperature and pressure
- Adjust equipment schedules to reflect occupancy hours
- Review energy supply contracts and explore opportunities with other suppliers

**Plan for expectations in the next normal**
- Consider contingency and scenario planning exercises
- Maintain a permanent cross-sectional emergency response team

For more information, talk to a JLL professional

Contact us to learn how we can help navigate (re)entry to ensure your workplace, your assets and your people are ready for the next normal.

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